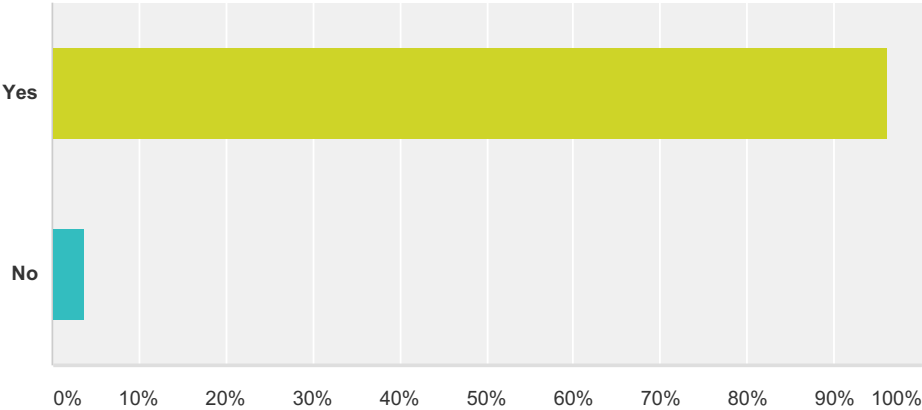


Q1 Have you ever had a chance to use any of the town hall services listed on the paper survey mailed to you?

Answered: 107 Skipped: 2



Answer Choices	Responses	
Yes	96.26%	103
No	3.74%	4
Total		107

Q2 If yes, which services?

Answered: 102 Skipped: 7

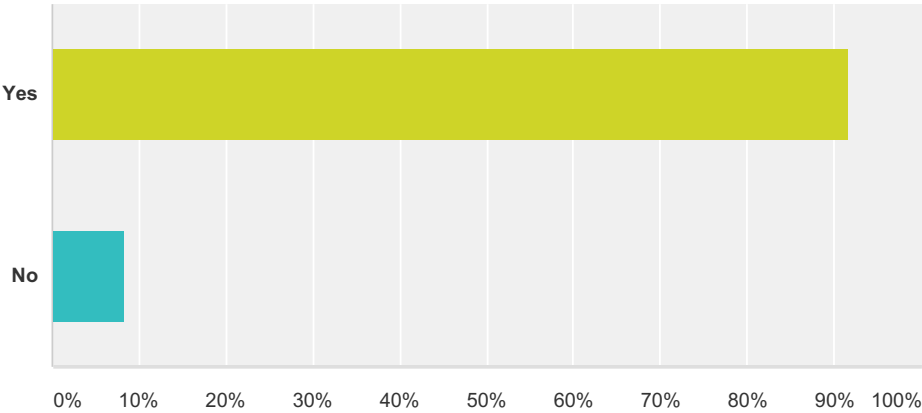
#	Responses	Date
1	Admin Asst, Assessors, Building Inspector, Police	12/1/2014 1:10 PM
2	All	12/1/2014 1:09 PM
3	All, mostly Admin Asst & Town Clerk. Had previously been able to notarize on Saturdays with the Town Clerk.	11/19/2014 10:10 AM
4	All	11/17/2014 2:51 PM
5	Assessors/Administrative Asst/Police Dept	11/12/2014 1:58 PM
6	All	11/10/2014 12:45 PM
7	Adm. Assit, Town Clerk, Tax Collector, Police Dept	11/10/2014 10:31 AM
8	All	11/4/2014 10:56 AM
9	All	11/4/2014 8:12 AM
10	Assessor's Office, The Tax Collector, Town Clerk & Administrative Assistant	11/3/2014 12:56 PM
11	All	11/3/2014 7:52 AM
12	Transfer Stickers, Select Board, Assessor, Tax Collector	10/31/2014 2:09 PM
13	Police Dept, Town Clerk	10/29/2014 11:18 AM
14	All	10/29/2014 10:05 AM
15	All but the tax collector and Assesors	10/29/2014 9:30 AM
16	Transfer Sticker, Dog License, Assessor, Building Permit, Tax Payments	10/29/2014 9:28 AM
17	transfer stickers, assessors, taxes, animal control	10/27/2014 2:33 PM
18	Administrative Assistant, Town Clerk, Building Inspector	10/27/2014 1:27 PM
19	Administrative Asst, Assessors, Bldg Insp	10/27/2014 1:25 PM
20	tax, building permit, notary	10/27/2014 1:25 PM
21	Transfer sticker, dog license, Birth and death certificates, property assessment, tax collection & payment, Police L.T.C.	10/27/2014 8:35 AM
22	tax collector, town clerk	10/26/2014 3:29 PM
23	Tax Collector, Bldg Insp, Admin Asst	10/24/2014 10:47 AM
24	Tax collector office, Town clerks office,	10/24/2014 10:46 AM
25	Transfer stickers, meeting agenda postings, real estate assessments, police dept	10/23/2014 11:15 AM
26	All but police dept	10/22/2014 11:17 AM
27	Assessor, Tax Collector	10/22/2014 10:40 AM
28	Administrative Assistant, Police Assessors	10/22/2014 10:23 AM
29	A.A., Town Clerk, Tax Collector, Bldg Insp	10/22/2014 8:46 AM
30	All services	10/21/2014 1:02 PM
31	select board Bldg Inspector	10/21/2014 12:40 PM
32	Administrative Assistant, Assessors, Building Inspector, Tax Collector, Police	10/21/2014 12:17 PM

33	Building Inspector, Assessor	10/21/2014 10:59 AM
34	Admin Asst for dump permit	10/21/2014 10:58 AM
35	Building Inspector and Conservation	10/20/2014 1:00 PM
36	Town Clerk, Admin Asst for Transfer Stickers and Con Comm Info	10/20/2014 12:59 PM
37	transfer stickers, building permits	10/20/2014 12:57 PM
38	assessors	10/20/2014 12:56 PM
39	Town Clerk, Assessors, Tax Collector, Police Dept	10/20/2014 12:55 PM
40	Tax collector - real estate taxes	10/20/2014 12:54 PM
41	all of them	10/20/2014 12:54 PM
42	Assessor; tax collector, Building Inspector, Admin Asst	10/20/2014 11:58 AM
43	Admin Asst/Assessor/Tax Collector	10/20/2014 8:31 AM
44	tax collector	10/20/2014 8:31 AM
45	Notary, Transfer Stickers, Assessors, Tax Collector	10/17/2014 12:44 PM
46	All of them	10/17/2014 11:33 AM
47	licenses, Town Clerk, Admin Asst, Bldg Insp, copier	10/17/2014 11:09 AM
48	Administrative Services, Town Clerk, Police	10/17/2014 10:54 AM
49	Town clerk, Assessors, Building Inspector, Police Dept, Administrative Assistant	10/17/2014 10:53 AM
50	Most all of them	10/17/2014 10:52 AM
51	Town Clerk	10/17/2014 10:50 AM
52	Assessor, Building Inspector	10/17/2014 10:48 AM
53	All	10/16/2014 9:07 PM
54	Admin asst., assessors, police dept	10/16/2014 8:40 PM
55	Building Inspector, Notary, Administrative Assistant	10/16/2014 1:31 PM
56	notary, transfer stickers, bldg permits, voter services, dog licenses, birth certificates, assessors and tax collector	10/16/2014 12:53 PM
57	Transfer stickers, info, tax payments	10/16/2014 12:50 PM
58	Admin Asst, Town Clerk, Bldg Insp	10/16/2014 12:49 PM
59	all	10/16/2014 12:48 PM
60	notary, transfer stickers, dog license, be sworn in, review properties, lost dogs, found dogs, noise complaints (esp guns)	10/16/2014 12:45 PM
61	Town Clerk, Tax Collector & Police Dept	10/16/2014 12:41 PM
62	tax collector	10/16/2014 12:39 PM
63	Transfer Stickers, Building Permits	10/16/2014 12:38 PM
64	Town Clerk, Admin Asst	10/16/2014 12:37 PM
65	Admin Asst, Assessors, Bldg Insp, Tax Coll	10/16/2014 12:36 PM
66	Clerk, Assessor	10/16/2014 12:35 PM
67	Admin Asst for transfer stickers, police dept for gun permit and assessors	10/16/2014 12:35 PM
68	Bldg Insp, Assessors	10/16/2014 12:34 PM
69	Admin Asst	10/16/2014 12:33 PM

70	All of them	10/16/2014 12:33 PM
71	Town Clerk, Tax Collector	10/16/2014 12:31 PM
72	Transfer services, Assessors, Tax Collector	10/16/2014 12:30 PM
73	Admin Asst, Assessors, Tax Collector	10/16/2014 12:30 PM
74	Admin Asst, Town Clerk, Assessors, Police	10/16/2014 12:29 PM
75	Admin Asst	10/16/2014 12:27 PM
76	all of the above	10/15/2014 12:04 PM
77	dump permit, notary, tax bill discussion (assessors)	10/15/2014 10:41 AM
78	Building Inspector	10/15/2014 10:41 AM
79	transfer stickers, general info and assistance re: personal taxes & police dept following a robbery	10/15/2014 10:38 AM
80	Town Clerk, Tax Collector, Admin Asst	10/15/2014 10:38 AM
81	police, admin asst - transfer stickers	10/15/2014 10:36 AM
82	Assessor, Administrative Assistant	10/15/2014 10:35 AM
83	Town Clerk, Administrative Assistant, Tax Collector	10/15/2014 10:17 AM
84	Bldg Inspector, town clerk, Assessors, Tax Collector	10/15/2014 10:05 AM
85	Permits	10/15/2014 9:45 AM
86	Assessors, Building Inspector, Town Clerk	10/15/2014 9:27 AM
87	police dept admin asst	10/15/2014 8:59 AM
88	Building Dept, Police Dept, Administrative Asst	10/15/2014 8:45 AM
89	Town Clerk - Ask Questions	10/14/2014 10:49 AM
90	Admin Asst, Bldg Insp, Assessors	10/14/2014 9:23 AM
91	Tax Collector & Admin Asst	10/14/2014 9:13 AM
92	Town Clerk, Assessors & Tax Collector	10/14/2014 9:12 AM
93	Town Clerk, Tax Coll, Bldg Insp	10/14/2014 9:11 AM
94	Assessor's Records	10/14/2014 9:09 AM
95	Notary, Transfer Sticker, ZBA Info, Dog License and Bldg Insp	10/14/2014 9:08 AM
96	Admin Asst, Town Clerk, Assessors & Bldg Insp	10/14/2014 9:05 AM
97	Town Clerk, Tax Coll, Police Dept	10/14/2014 9:03 AM
98	Admin Asst, Town Clerk, Tax Coll, Police Dept	10/14/2014 9:01 AM
99	Building Insp	10/14/2014 8:55 AM
100	Admin Asst, Town Clerk, Tax Coll and Police	10/14/2014 8:53 AM
101	All of them	10/9/2014 2:01 PM
102	Quite a few: notary, looking at files, requesting information	10/7/2014 12:26 PM

Q3 Do you have a computer with access to the internet?

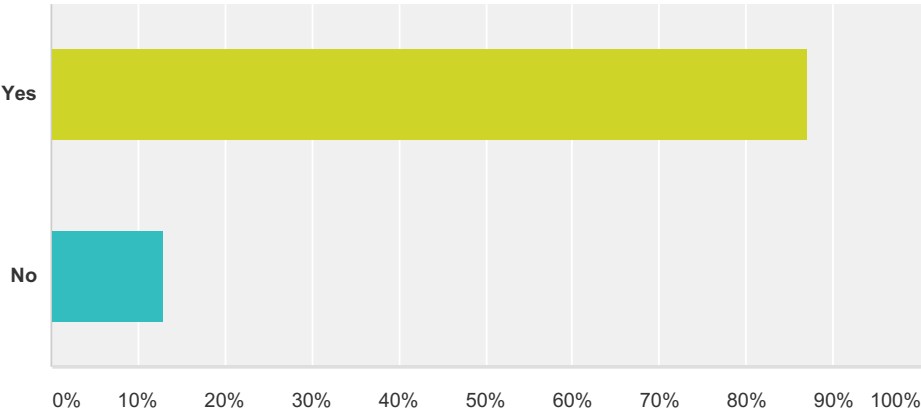
Answered: 108 Skipped: 1



Answer Choices	Responses	
Yes	91.67%	99
No	8.33%	9
Total		108

Q4 Are you aware of the town's website
www.montereyma.gov?

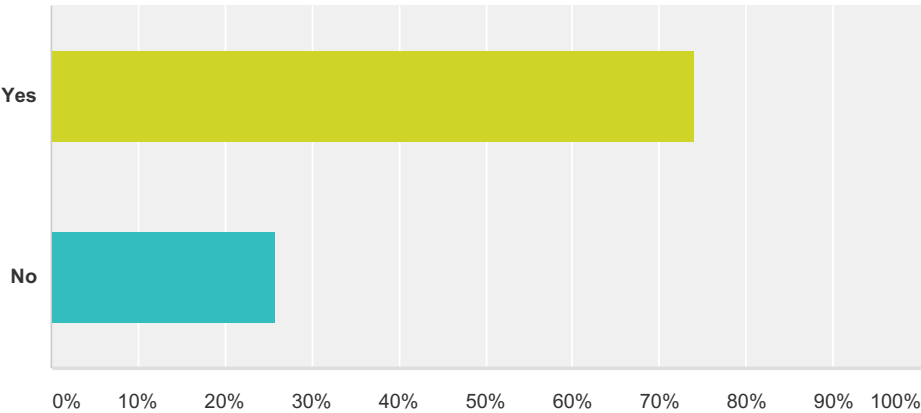
Answered: 108 Skipped: 1



Answer Choices	Responses	
Yes	87.04%	94
No	12.96%	14
Total		108

Q5 Have you ever used the town's website?

Answered: 108 Skipped: 1



Answer Choices	Responses	
Yes	74.07%	80
No	25.93%	28
Total		108

Q6 For what types of services/information have you used the town's website?

Answered: 78 Skipped: 31

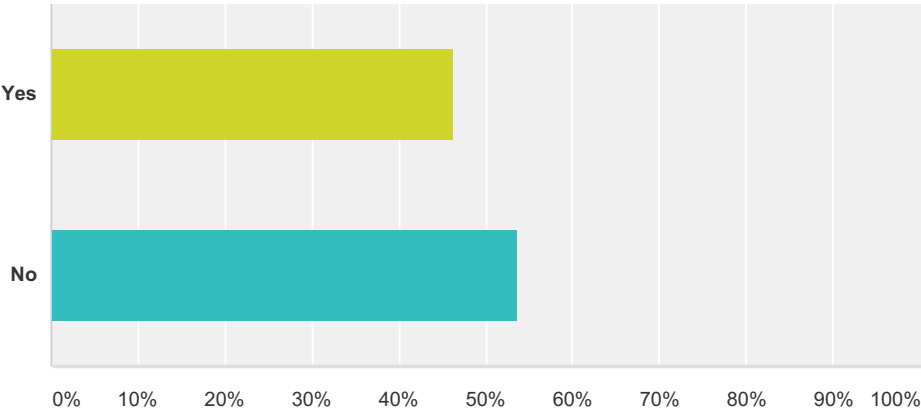
#	Responses	Date
1	many things, taxes, building permits, maps	12/1/2014 1:10 PM
2	Check for posted meetings. Read 1 - 2 minutes a week. Read news every 1-2 weeks.	11/19/2014 10:10 AM
3	minutes of the meetings applied for building permit	11/17/2014 8:14 PM
4	*Find Contact Info & hours *Details of events	11/17/2014 2:51 PM
5	General Info	11/12/2014 1:58 PM
6	many	11/10/2014 12:45 PM
7	Most services but its always "some-one" else's job	11/4/2014 10:56 AM
8	minutes, agendas, calendar	11/4/2014 8:12 AM
9	for meetings, tax rate, town updates	11/3/2014 12:56 PM
10	Building Insp forms, Con Comm forms, calendar, Phone #'s	11/3/2014 7:52 AM
11	meetings, maps, minutes	10/31/2014 2:09 PM
12	Pay my R.E. Taxes	10/29/2014 11:18 AM
13	All	10/29/2014 10:05 AM
14	minutes of meetings, phone numbers, names	10/29/2014 9:30 AM
15	hours, phone numbers, meeting minutes	10/29/2014 9:28 AM
16	transfer stickers	10/27/2014 2:33 PM
17	calendar, meeting minutes, forms	10/27/2014 1:27 PM
18	information, office hours	10/27/2014 1:25 PM
19	taxes	10/27/2014 1:25 PM
20	meeting times and minutes	10/26/2014 3:29 PM
21	To answer these questions, to look up dump hours	10/24/2014 10:46 AM
22	hours of services, minutes and agendas	10/23/2014 11:15 AM
23	contact building dept, assessor, town clerk & others	10/22/2014 11:17 AM
24	general interest	10/22/2014 10:40 AM
25	general information	10/22/2014 10:23 AM
26	general information	10/22/2014 8:46 AM
27	meeting times and days	10/21/2014 12:40 PM
28	Pay taxes	10/21/2014 12:17 PM
29	I usually check the website before going to town hall to see what offices are open	10/21/2014 12:14 PM
30	minutes, building permit, general information	10/21/2014 10:59 AM
31	Just to look around, just got internet access in 2014	10/21/2014 10:58 AM
32	building permits	10/20/2014 1:00 PM

33	meetings notices, agendas & minutes	10/20/2014 12:59 PM
34	to check dump hours, office hours, minutes from meetings	10/20/2014 12:56 PM
35	News, General Info	10/20/2014 12:55 PM
36	real estate taxes	10/20/2014 12:54 PM
37	General Info	10/17/2014 12:44 PM
38	calendars, agendas, minutes, forms, general info	10/17/2014 11:33 AM
39	calendars, contact info, downloading building permit applications, scheduling inspections	10/17/2014 11:09 AM
40	hours & up to date town info	10/17/2014 10:53 AM
41	general info	10/17/2014 10:52 AM
42	times & dates for town meetings, questions re: town regulations	10/17/2014 10:50 AM
43	contact information	10/17/2014 10:48 AM
44	Information	10/16/2014 9:07 PM
45	Phone numbers, general and special information/announcements.	10/16/2014 8:40 PM
46	agendas, minutes, calendar of events, general info	10/16/2014 1:31 PM
47	office hours and info about town services and events	10/16/2014 12:53 PM
48	check library schedule and knox gallery	10/16/2014 12:45 PM
49	mostly curiosity but also dept hours of operation, I think	10/16/2014 12:41 PM
50	hours of tax collector	10/16/2014 12:39 PM
51	check info about transfer station, general interest	10/16/2014 12:38 PM
52	Post meetings, look at calendar	10/16/2014 12:37 PM
53	to check on hours and days for the bldg insp	10/16/2014 12:34 PM
54	general info	10/16/2014 12:33 PM
55	transfer station hours	10/16/2014 12:31 PM
56	Check local info, pay taxes	10/16/2014 12:27 PM
57	meeting minutes, dump hours	10/15/2014 12:04 PM
58	burn permit, info about town and services	10/15/2014 10:41 AM
59	general information	10/15/2014 10:41 AM
60	announcements, library hours, transfer station hours	10/15/2014 10:38 AM
61	check hours for the dump, hours for Admin Asst	10/15/2014 10:38 AM
62	general info	10/15/2014 10:35 AM
63	to pay taxes	10/15/2014 10:17 AM
64	Accessed from FL home, check on what's happening when I am in FL	10/15/2014 10:05 AM
65	Town information, meeting minutes, town calendar	10/15/2014 9:45 AM
66	meetings, hours of offices, phone #'s	10/15/2014 9:27 AM
67	Contact Info, minutes and agendas, news emails	10/15/2014 8:45 AM
68	looking for info about who owns a property	10/14/2014 10:49 AM
69	general info	10/14/2014 9:23 AM
70	General Info	10/14/2014 9:13 AM

71	tax pymts, general info, emergency notification system	10/14/2014 9:11 AM
72	Assessor's Evaluation Cards	10/14/2014 9:09 AM
73	general news, downloading forms, burn permits	10/14/2014 9:08 AM
74	town calendar, contact info of town departments, forms needed	10/14/2014 9:05 AM
75	meeting agendas	10/14/2014 9:01 AM
76	Browsing is all - nice to have on hand :)	10/14/2014 8:53 AM
77	Board minutes/agendas; office hours; email address; zoning bylaws; election results	10/9/2014 2:01 PM
78	Information	10/7/2014 12:26 PM

Q7 The Select Board is considering extending the hours that services are available and are looking at possible evening hours and/or Saturday mornings. If the town were to do this do you see yourself coming to the town hall more frequently?

Answered: 108 Skipped: 1



Answer Choices	Responses	
Yes	46.30%	50
No	53.70%	58
Total		108

Q8 If yes, what services would you most like to see offered and would personally utilize in the evening and/or on Saturday mornings

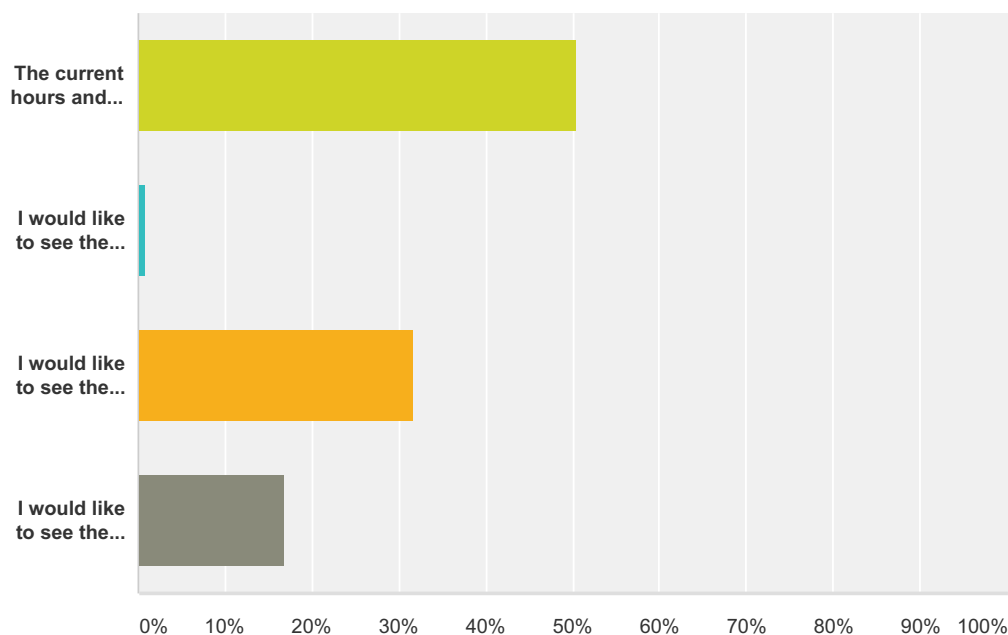
Answered: 51 Skipped: 58

#	Responses	Date
1	Administrative Asst, Building Inspector	12/1/2014 1:10 PM
2	General Information & Clerk Functions	11/17/2014 2:51 PM
3	Administrative Asst, Tax Collector, Assessor	11/12/2014 1:58 PM
4	Town Clerk	11/10/2014 12:45 PM
5	Town Clerk, Tax Collector	11/10/2014 10:31 AM
6	All services on demand or need (Wednesday evenings)	11/4/2014 10:56 AM
7	Assessor's data and maps	11/3/2014 12:56 PM
8	Saturday mornings. I am a full time resident but work full time. Doing business at town hall only became difficult aftr Sat. hours were dropped	11/3/2014 7:52 AM
9	Sat a.m. Town Clerk & Admin Asst	10/31/2014 2:09 PM
10	Dump Sticker, Pay Taxes	10/29/2014 11:18 AM
11	Admin serv, Town Clerk	10/29/2014 10:05 AM
12	misc	10/29/2014 9:30 AM
13	I am a summer second homeowner so I think in the summer it would be helpful to have transfer stickers available	10/27/2014 2:33 PM
14	notary, dump permit, taxes	10/27/2014 1:25 PM
15	Administrative Assistant & Town Clerk	10/27/2014 8:35 AM
16	adm assistant, town clerk	10/26/2014 3:29 PM
17	Transfer stickers, tax questions	10/24/2014 10:47 AM
18	Paying bills, getting our dump pass to name a couple	10/24/2014 10:46 AM
19	none waste of tax payer dollars	10/22/2014 11:41 AM
20	The Assessors Office should be open at least one day during the week during normal business hours	10/22/2014 10:23 AM
21	Administrative Asst., Assessors, Tax Collector	10/21/2014 1:02 PM
22	I believe the Town Clerk's office should be open on Saturdays. Why do we have 2 people working in the clerk's office during the week?	10/21/2014 12:14 PM
23	Building Inspector	10/21/2014 10:59 AM
24	alternate select board meetings between day & night, possibly Monday (day) Friday (night)	10/20/2014 12:59 PM
25	Saturday mornings maybe	10/20/2014 12:56 PM
26	Admin Asst/Assessor/Tax Collector	10/20/2014 8:31 AM
27	transfer stickers, voting, tax assessment	10/17/2014 10:54 AM
28	n/a	10/17/2014 10:53 AM
29	If I was still a part-timer but non to my knowledge	10/17/2014 10:50 AM

30	Saturday morning (we are second home owners)	10/16/2014 8:40 PM
31	whatever was necessary	10/16/2014 12:48 PM
32	notary, various items or questions, drop off mail, get sticker, etc. Flu shots - would like 2 per season prefer a night or weekend	10/16/2014 12:45 PM
33	Town Clerk, Admin Asst	10/16/2014 12:37 PM
34	Building Insp & Admin Asst	10/16/2014 12:33 PM
35	All of them	10/16/2014 12:33 PM
36	Transfer Stickers	10/16/2014 12:30 PM
37	Saturday morning, Town Clerk should be available for dog licenses, marriage licenses, death certificates and voter information	10/15/2014 12:04 PM
38	Admin Asst, Town Clerk, Tax Collector, Bldg Insp (possibly)	10/15/2014 10:36 AM
39	Transfer stickers	10/15/2014 10:17 AM
40	availability one night a week for services might be helpful	10/15/2014 10:05 AM
41	General	10/15/2014 9:45 AM
42	Town Clerk/Admin Asst	10/15/2014 9:27 AM
43	Saturday mornings are good if I have questions.	10/14/2014 10:49 AM
44	Town Clerk	10/14/2014 9:23 AM
45	Admin Asst	10/14/2014 9:13 AM
46	Town Clerk, Assessor and Tax Collector	10/14/2014 9:12 AM
47	Admin Asst & Town Clerk should both have Saturday hours. The Building Inspector should also be around on weekends.	10/14/2014 9:08 AM
48	Town Clerk, Admin Asst	10/14/2014 9:05 AM
49	Town Clerk	10/14/2014 9:03 AM
50	Town Clerk	10/14/2014 9:01 AM
51	Town Clerk	10/14/2014 8:55 AM

Q9 Which time period do you find more convenient:

Answered: 107 Skipped: 2



Answer Choices	Responses	
The current hours and website accessibility are just fine,	50.47%	54
I would like to see the additional services requested above offered on a weekday evening from 4 – 6pm,	0.93%	1
I would like to see the additional services requested above offered on a Saturday morning or	31.78%	34
I would like to see the additional services requested above offered on a weekday evening from 4 – 6pm and on Saturday mornings.	16.82%	18
Total		107

Q10 Additional comments/suggestions:

Answered: 48 Skipped: 61

#	Responses	Date
1	Currently you can pay taxes or question assignments and go to the transfer station on Sat am's. I think working families and 2nd homeowners deserve more services available to them.	12/1/2014 1:09 PM
2	Since retirement I can adjust my schedule but did appreciate when the Town Clerk's office used to be open on Sat am - better for working people and weekenders.	11/19/2014 10:10 AM
3	I do subscribe and am constantly amazed at the: *Focus on minutiae and micromanagement *Inability to cure two huge problems; mess in balancing budgets and records and constant purchase of large equipment and new vehicles *The ignoring of the "elephant in the room"... This town which is a great place to live, has no cell service in town for most citizens. This should be your first priority, for safety, connectivity, and real estate values. Thank you for your service and please address the above.	11/17/2014 2:51 PM
4	I don't think many people know about the dog park survey.	11/10/2014 12:45 PM
5	Change the SelectBoard meetings "time of day" to be convenient to the "taxpayers"/"residents" of the Town of Monterey to attend meetings	11/10/2014 10:31 AM
6	Just keep up the good work, you all are doing. Its the best its ever. Thank you.	11/4/2014 10:56 AM
7	I'd like to add that I have been following the ongoing "situation" in the town hall and think that the Select Board is doing a really poor job of handling it. The conversations seem very biased and as though your minds are already made up. May I remind you that there is a long history of the person in the position of Town Clerk acting as though they can do or say whatever they like because they are elected and then when called to the mat they clam up and hide behind the group of residents that they have convinced of their tragedies. The Board needs to find a way to handle paid elected officials that act as though they are above the law and hold them to the same standards as an appointed employee. It's a shame that the secretary (or whatever you call her now) has had to suffer through all of this negativity because someone else in the office has thrown a temper tantrum.	11/4/2014 8:12 AM
8	Most towns have their property cards and maps online - this is needed for the Town of Monterey	11/3/2014 12:56 PM
9	It would be ok with me to reduce M-F coverage to make Sat mornings available in order to keep # of hours the same.	11/3/2014 7:52 AM
10	Suggest Sat am, perhaps every other week, at least in the summer time	10/29/2014 10:05 AM
11	I would not come more often, but would find it more convenient to come on a Saturday, when I am not working.	10/27/2014 1:27 PM
12	Each year I receive an application for a dump sticker by mail, respond by mail, and receive our stickers by mail. This has served us well. Thank you for the work you do for the wonderful Town of Monterey.	10/27/2014 8:36 AM
13	Ive mention this before but my household feels like Monterey has forgotten that there are working class in this town. When the town hall is open only 9-4. People who work 9-5 or commute can never get there when it is open. Also when the "interdepartmental secretary" is out sick or on vacation the entire building is closed. Maybe we should consider a sub or having a box outside to pay bills in etc.	10/24/2014 10:46 AM
14	The Assessors Office should be open at least one day during the week during normal business hours	10/22/2014 10:23 AM
15	As long as I can get someone on the phone or email them and they can email to me everything is convenient.	10/21/2014 12:17 PM
16	The transfer station attendant needs to be more involved with traffic, garbage/recycling and overall conditions. Off topic but wanted to mention it as it is frustrating.	10/20/2014 1:00 PM
17	What would be the cost to the taxpayers for extended services?	10/20/2014 12:59 PM
18	I would really like to see the transfer station open on Mondays of a 3 day weekend including 7/4, Labor Day, Memorial Day, Xmas and New Years when the calendar falls that way	10/20/2014 12:56 PM
19	I work at home in Monterey so don't need extra hours.	10/20/2014 11:58 AM
20	Monday evenings would be nice	10/20/2014 8:31 AM

21	Thank you for asking before making any long term decisions. I think the new Select Board Corner in the Monterey News and the weekly email updates are a great idea!	10/17/2014 11:33 AM
22	I think the town website is excellent and kept up-to-date. I appreciate the news and announcements.	10/17/2014 11:09 AM
23	Think you all do a great job! Thank you!	10/17/2014 10:53 AM
24	When I need something I am able to get an answer in person, over the phone or through email. I would like to say on a side note that I think it's wonderful that Mya (the dog) is allowed at the town hall, I make special visits just to say hello to her as she is just the sweetest and really brightens up the mood in town hall	10/17/2014 10:52 AM
25	Thanks for considering this	10/17/2014 10:50 AM
26	What's going on with the dog park?	10/16/2014 9:07 PM
27	I can see where staying open later one night a week may be helpful but I wouldn't think it fair to ask the current person in the position to change their schedule and begin working Saturdays. Maybe she would be willing to work one Saturday morning a month as a compromise? I am not always able to come in during the normal town hall hours but have found the Administrative Assistant to be very helpful when I have needed assistance either in person or via phone and if she hasn't had the answer she has helped me get it or pointed me in the right direction.	10/16/2014 1:31 PM
28	Administrative Assistant has been unfriendly and balky at times. I also think the menacing dog should not be in the office. Sorry but this is not helpful to citizens who need assistance with town matters.	10/16/2014 12:53 PM
29	I'd be pleased with either a late day or saturday but saturday preferred. I am local and have flexible schedule but still time taken from my work day is an imposition. Also numerous times I go during "hours" and it's closed - vacation/sick day? Just lucky I guess!	10/16/2014 12:45 PM
30	The Town Clerk's hours are limited. Sat mornings would probably be appropriate. The Administrative Asst only works a 7.5 hour day? Perhaps she could be available till 5pm sometimes.	10/16/2014 12:41 PM
31	We are second homeowners and rarely have need to utilize town services	10/16/2014 12:38 PM
32	I am retired and I can come anytime	10/16/2014 12:34 PM
33	Access to admin asst on Saturdays would be convenient (not critical) for weekend residents	10/16/2014 12:33 PM
34	Any additional hours would be great	10/16/2014 12:33 PM
35	As generally a weekend user, weekday hours are not useful for in person visits, current system works fine.	10/16/2014 12:27 PM
36	I'm a year round resident, I'd suspect part time homeowners would like more services on Sat. Remember that town functions work for us: I'd like to see a lot more emphasis on helping to get things resolved.	10/15/2014 10:41 AM
37	I'm retired and the current hours are good for me.	10/15/2014 10:41 AM
38	Thanks for asking!	10/15/2014 10:38 AM
39	I am retired so I have the ability to access services during the current hours.	10/15/2014 10:05 AM
40	Town should consider having a public area in the Town Hall for internet use, possibly include acces to a public printer. We would be willing to pay a fee per hour.	10/15/2014 9:45 AM
41	I think the town hall hours are fine as they are, no other town halls are open on Saturdays however with that said I would comment that the Board needs to be more firm in making sure that the Clerk's office is open for the 20hours per week agreed upon, currently the posted open hours do not total 20 and therefore if the position is ever filled by someone else it should be made clear that it is not eligible for health insurance.	10/15/2014 8:45 AM
42	The Town Clerk is never there for the posted hours and should be held accountable to the 20 hours per week she is supposed to be open and that should include some day, night and Saturday hours.	10/14/2014 9:23 AM
43	Administrative Asst or Town Clerk available one Saturday per month	10/14/2014 9:09 AM
44	Believe Admin Asst could not work Wed afternoon to compensate for working Saturday mornings.	10/14/2014 9:08 AM
45	I have been very pleased with my contact with the town board. Thank you for your hard work. Laura Mensi.	10/14/2014 9:05 AM
46	Town Clerk should have evening hours for the people that work and Saturday mornings	10/14/2014 9:01 AM

47	Any evening or Saturday hours - perhaps summer sat or winter evenings would be a good idea. Town hall and employees are usually available during business hours - when I am working. 1/2 time residents are here regularly Sat & Sun	10/9/2014 2:01 PM
48	Whenever I come in looking for information, Melissa is always so helpful and pleasant.	10/7/2014 12:26 PM